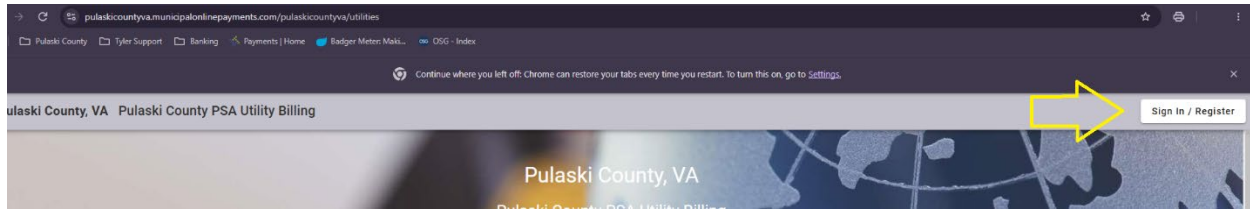


Welcome to the NEW Pulaski County Utility Billing online payment system.

Steps to setup your account for the first time.

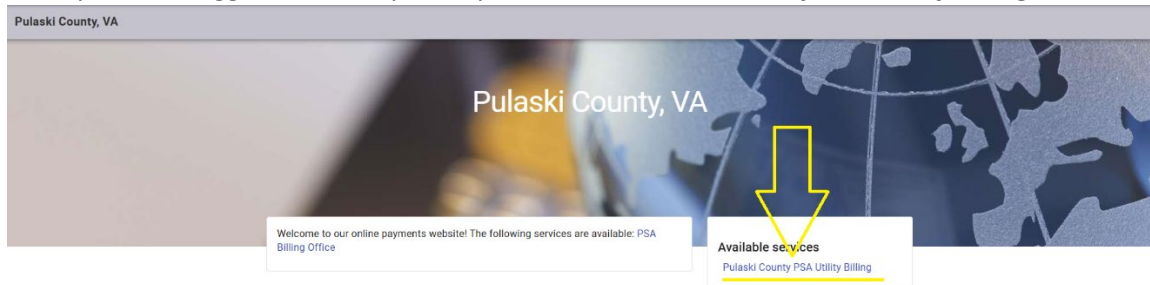
1. Go to <https://pulaskicountyva.municipalonlinepayments.com/pulaskicountyva/utilities>
2. In the top right corner, click Sign In/Register



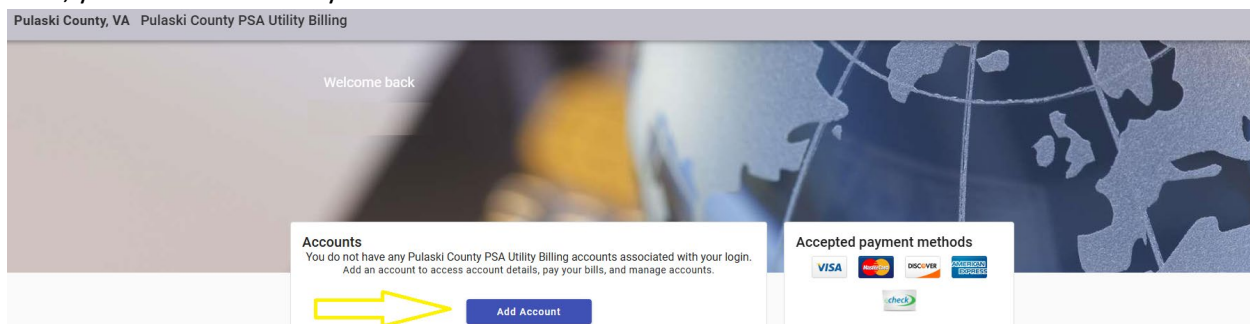
3. Select a login choice to create your account.

A screenshot of the login page. It features a header with a cityscape icon and the text 'Sign in to community access services for Pulaski County.' Below this is a form with an 'Email address' field, a 'Keep me signed in' checkbox, and a 'Next' button. There is an 'OR' separator, followed by social login icons for Google, Apple, Microsoft, and Facebook. At the bottom, there are links for 'Unlock account?' and 'Help', and a 'Create an account' button. A yellow arrow points to the 'Create an account' button.

4. Once you have logged into the system, you will click **Pulaski County PSA Utility Billing**



5. Next, you will need to add your account information. Click **Add Account**



6. The next step you will need to know your account number and customer ID number (CID). These numbers can be found on your bill or you can reach out to the PSA Billing office.

PULASKI COUNTY VIRGINIA
Public Service Authority
205 Broad Street
Dublin, VA 24084
(540) 674-8720

Office hours: 7:30 am - 4:00 pm (Mon - Fri)

UTILITY BILL
CUSTOMER COPY

After hours payments may be dropped in the depository box.
All past due charges, penalty and reconnection fee of \$50 must be paid prior to service being restored.
A \$20 fee will be charged for returned checks.
A \$100 fee will be charged if you tamper with the water meter.
Pay by Auto Draft from Checking - Contact office for details.
Pay by phone by calling: 1-833-779-6682. A \$2.75 fee will apply.
Pay online at www.pulaskicounty.org/psa-payment.html
A \$2.75 fee will apply.

CUSTOMER NAME		SERVICE ADDRESS	
Pulaski County PSA		Physical Address	

BILL NUMBER	BILL DATE	ACCOUNT NUMBER - CUSTOMER NUMBER	CURRENT BILLING DUE DATE
90637330	08/31/2026	***** - *****	09/25/2026

THIS IS YOUR ACCOUNT NUMBER

THIS IS YOUR CUSTOMER NUMBER

Let's find your account

* Account Number

Please enter account number as shown on bill.

* Customer Number

Cancel Add account

7. After you click **Add Account**, your screen should now look like this. Click **Pay Bills** in upper right-hand corner to submit payment.

Pulaski County, VA Pulaski County PSA Utility Billing

Home Account detail Transactions Consumption Contact preferences Payment methods Add or remove accounts

Welcome back

Your current balance is \$
Due 9/25/2026

Pay Now

Pay bills

Last Payment
\$161.22 paid 8/26/2026
Thank you!
All transactions

Current bill
\$183.77 billed 8/31/2026
Due 9/25/2026
View bill

Announcement
Office Hours are Monday through Friday from 7:30 am to 4 pm.

Have a question?
540-674-8720
psabilling@pulaskicounty.org
Contact us

Sep 2024 to Aug 2025 Sep 2025 to Aug 2026

8000
6000
4000
2000
0

8. Enter your payment information. Choose to submit payment immediately or schedule it for a later date. Click **Continue** to proceed.

Enter your payment information

When would you like to pay?
☒ Now
☐ Later

How are you going to pay?
☒ Enter new Credit card

Card number
5555 5555 5555 4444

MM
10

YYYY
2028

Security code
123

Cardholder name
Test Card

Street 1
123 Main St

Street 2

City
Pulaski

State
VA

ZIP code
24084

Country
United States

☒ Remember this card
☐ Enter new eCheck

Where should we send your receipt?
* Email for receipt
psabilling@pulaskicounty.org

You will not be charged until you review your payment on the next step

BackContinue

S
S
P
T

9. Review your payment details and click **submit payment**.

Complete your payment

Review your payment method
Mastercard ending in **4444**
Expiration date **10/28**

Summary of charges
Account # XXXXXX-XXXXXXX \$137.00
Subtotal \$137.00
Processing fee \$2.75
Total \$139.75

By clicking **Submit payment**, you agree to the following [privacy policy](#) and [terms of use](#).

BackSubmit payment

Thank you for your credit card payment. Allow up to 48 hours for your payment to be reflected on your account statement.

10. You will then get a payment confirmation.

Thank you for your payment

Thank you for your credit card payment. Allow up to 48 hours for your payment to be reflected on your account statement.
An email confirmation was sent to psabilling@pulaskicounty.org.

Pulaski County Public Service Authority
205 Broad Street, Dublin, VA 24084
540-674-8720
<https://www.pulaskicounty.org/>

Transaction details
Date: September 10, 2026 02:55 PM EDT

Account # XXXXXX-XXXXXX \$137.00
Subtotal \$137.00
Processing fee \$2.75
Total \$139.75

Payment information

Test Card
Mastercard ending in 4444
Confirmation number: W73V64X3N7
Transaction type: Purchase
Thank you for your payment!

[Return to Utility Billing](#)

11. If you have more than one PSA account, you can click **Add or remove accounts** on the left.

≡ Pulaski County, VA Pulaski County PSA Utility Billing

Home

Account detail

Transactions

Consumption

Contact preferences

Payment methods

Add or remove accounts

Add or remove accounts

Accounts

+ Add Account

123456

1234 PSA Ave.

Last Payment
\$161.22

Balance
\$183.77
Due 9/25/2026

12. If you would like to sign up for e-billing to opt out of receiving a paper invoice, click on **Contact preferences** on the left. Click on **Enroll in paperless** and enter your email address. Select whether you would like to receive **Email reminders**. Be sure to click **Update** to save your preferences.

Home

Account detail

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Add or remove accounts

Contact preferences

1234 PSA Ave. XXXXXX

Sign up for e-Billing

Please enter in the email address below that you would like your utility bill sent to. Once you click on the submit button a confirmation email will be emailed to you.

To make sure you receive your bill each month please add our email address (—@—com) to your email contact list. Thank you for signing up for e-bills.

Billing

Sign up for e-Billing

☒ Enroll in paperless

☐ Mail paper bill

Email

psabilling@pulaskicounty.org

☒ Email reminders

^

☒ New balance

☒ Past due

☒ Prior to bill due date

Update