PULASKI COUNTY is...

COMMUNITY FACILITIES & PUBLIC SERVICES
Pulaski County Government

Pulaski County is a “county board” form of government and it operates under the guidance of the Board of Supervisors. Board members represent each of the five (5) magisterial districts and are elected from the citizens every four (4) years. In addition to the Board of Supervisors, the Pulaski County School Board is comprised of five (5) members also representing magisterial districts and serving as policy makers for the school system. Constitutional offices such as the Clerk of the Circuit Court, Commissioner of Revenue, Commonwealth Attorney, Treasurer and Sheriff are elected by the citizens of the County. These offices manage critical functions such as revenue collection, land records, voting registration/election management and public safety.

The Pulaski County Administrator serves as the Chief Administrative Officer and Chief Economic Development Officer. County Administrative Offices are located on Third Street in the Town of Pulaski and the building houses county departments in addition to the Virginia Cooperative Extension Office and the Virginia Department of Health Environmental Services Office. Constitutional Offices and Court Services are located at the Pulaski County Courthouse with access from both Main Street and Third Street. The Department of Social Services and the Information Technology Department are located on Commerce Street and the School Board operates out of offices on Washington Avenue. In addition to the Administrative offices and Courthouse, the local government manages a variety of schools, departments and public services.

The Town of Dublin and the Town of Pulaski operate under the “council form” of government and these incorporated areas are guided by Town Councils who are elected by town citizens. The two towns provide many of their own services and they manage town operations. Some services, such as the public-school system and a variety of other programs, are provided to town residents by the county. Town residents pay both town and county taxes and can vote in both elections. The County is committed to maintaining strong partnerships with both of the towns. Pursuing future collaborations with both the Town of Pulaski and the Town of Dublin to advance common goals such as improving quality of life, spurring economic growth and providing quality services are key goals for County leadership.

Pulaski County is limited to the powers expressly granted by the Commonwealth of Virginia. Virginia follows the Dillon Rule and therefore the County has powers of government which are enabled by the legislature.

The County is the trustee for local collected funding and is responsible for ensuring that funds are used for their intended purposes. According to the annual audit, the Fiscal Year 2018 anticipated budget was $55,213,740. Actual expenditures were $1,288,358 less than anticipated.

The County Administration Capital Improvement Plan (CIP) and the Public Service Authority Capital Improvement Plan are five (5) year plans designed to plan for, allocate and fund projects that are outside the scope of a typical budget. Examples of projects funded by the CIP include large scale facility maintenance projects, fleet replacement, and budget allocations for county department capital needs that are over $5,000 in value. The CIP is reviewed and updated on an annual basis with approval by the Board of Supervisors as part of the county budget approval process. The complete CIP can be found in the appendix.
Pulaski County Administration - Major Departments

COUNTY ADMINISTRATOR

Executive Secretary / Office Manager

Assistant County Administrator

Parks & Recreation
Community Corrections
Emergency Management
Code Enforcement

General Services
Human Resources
Finance
Planning & Zoning
County Engineer/PSA
Economic Development
Information Technology

G.I.S.
Building Department
Accounts Payable
Financial Services

County Garage
Building & Grounds
Payroll
Emergency Management Services are provided by the Public Safety Department and Volunteer Fire Departments in coordination with the Joint 911 Call Center and Sheriff Department. The Emergency Management Coordinator works in partnership with local state and regional partners on county-wide hazard mitigation and response.

The Public Safety Department is served by professionals committed to emergency response. Currently the department has eighteen (18) full-time EMT personnel and thirty-three (33) part-time EMT personnel. The County has ten (10) ambulances, two of which provide 24 hour, 7 days a week (24/7) Advanced Life Support capacity and one ambulance is staffed for 16 hours, 7 days a week. Additionally, a fire/medic truck is staffed in Advanced Life Support within the department. These individuals covered 6,221 calls in 2018.

The County-wide 90th percentile emergency medical services response time is 14 to 15 minutes. Staffing and response time standards as recommended by National Fire Protection Association (NFPA) are met county-wide, however there are growing concerns about future demands. In the last nine years the department’s emergency medical calls have increased by 20%.

Eight volunteer fire stations operate across the County. Two of the fire stations are located within the Towns of Dublin and Pulaski. Because the County’s fire station departments are volunteer based, the recruitment and retention of fire department volunteers is a growing need for the County.
Law Enforcement

The Pulaski County Sheriff’s Office (PCSO), in partnership with the Town of Dublin Police Department and the Town of Pulaski Police Department, provides crime prevention, public safety and community patrol for the residents of the county. The Sheriff’s Office consists of the following divisions - Courts, Civil Process, Criminal Investigations, Patrol, School Resource Officers and Animal Control.

PCSO employs approximately sixty (60) full-time employees and five (5) part time employees.

In the last five years the number of calls for the Pulaski County Sheriff’s Office has increased 35%, to a total of 27,754 calls (fiscal year 2018). During this same time period traffic incidents have increased by 12%, with a total of 1,743 incidents in 2018. Despite the rise in calls, staff levels have remained constant.

Calls increased by **35%**

Total calls in 2018 **27,754**

Incidents increased by **12%**

Total incidents in 2018 **1,743**
Law Enforcement

The Pulaski County Sheriff’s Office (PCSO) is located on East Main Street in the Town of Pulaski with a sub-station located in Fairlawn. The Animal Control Division works in partnership with the Pulaski County Humane Society at the Animal Shelter located in Dublin. Firearms training is conducted at the range facility on Cloyd’s Mountain.

Training needs, including specialty training and in-service training related to incidents such as rioting and active shooter training, have increased the need for staff. School and business safety assessments and CRASE (Civilian Response to Active Shooter Events) trainings provided by PCSO employees are also placing greater demand on the department. Overall, the County Sheriff’s Office has experienced more demands from a limited staff. Addressing the need for more personnel should be evaluated.

The Resource Deputy program is a new and innovative approach to community law enforcement. The deputy acts as a liaison between the community and PCSO by organizing and implementing trainings, by building relationships with individuals and organizations and by addressing preventive strategies for crime prevention. Further development of this program is a future priority for the Sheriff’s Office.

Facility improvements for the Sheriff’s Office building needs to be examined further. Flooring and roofing issues, parking lot disrepair, HVAC system, inadequate storage and generator issues are items that were highlighted as critical needs. Adequate staffing and providing a safe and efficient workspace are key to maintaining the high level of service provided by the Sheriff’s Office.
Pulaski County Department of Social Services (DSS) provides human services and temporary economic assistance to citizens in need. The department mission is “To promote self-sufficiency and a safe, stable environment for children, adults, and families in Pulaski County”. The DSS administers a variety of state and federal programs that assist with the most critical needs for families, such as, food, energy assistance and child services. In partnership with other human service organizations, the DSS promotes community mentoring and supports programs that improve overall quality of life. The Leadership Academy, Job Fairs, Human Services Forum and the Child Care Subsidy Program are examples of innovative approaches to community-based outreach, which is at the heart of the Pulaski County Department of Social Services mission.
Education plays a critical role in the health, wellbeing and economic success of the County. From early childhood education to college level programs, the County promotes and supports public education.

Head Start is a federally funded preschool program which offers comprehensive development services to children 3-5 years of age. The program prepares children for school readiness and supports whole families with an emphasis on nutrition, preventative health and social services. In the New River Valley, Head Start is offered through New River Community Action at the Pulaski Head Start and New River Community College Early Learning Center.

The Virginia Preschool Initiative and the Early Childhood Special Education programs serve at-risk four-year olds who are not served by Head Start. Programs are offered at all five elementary schools to prepare children for kindergarten and the services are provided by the Pulaski County School System.

Early Childhood Education is a critical element for successful communities. Statistics show that early childhood education increases high-school graduation rates, improves performance on standardized tests and provides more workforce ready adults later in life.

Pulaski County has five (5) elementary schools with attendance from affiliated geographic zones across the County. Critzer Elementary, Dublin Elementary, Pulaski Elementary, Riverlawn Elementary, and Snowville Elementary provide kindergarten through fifth grade education. Dublin Middle School and Pulaski Middle School will be combined and relocated to a new school in 2020. The new 126,658-square-foot Pulaski County Middle School will have more than 50 classrooms, two gyms, multipurpose fields and a fitness center. An auditorium, agriculture education lab, and a technology lab where students can learn about robotics and mechatronics are exciting new features of the school which will provide sixth through eighth grade education. Pulaski County High School currently serves all county students from ninth to twelfth grades.
In 2018, the total enrollment included 4,081 students in Pulaski County Public Schools. Dublin and Pulaski Elementary have seen a slight increase in enrollment, while other schools have seen a decline. The graph below shows the school enrollment in Pulaski County from 2016 to 2018.

**School Enrollment**

Feedback from the Community:
“High school doesn’t have certified track for competitions. The County is unable to host events such as track meets.”
In addition to standard education, Pulaski County Public Schools offer signature programs that enhance educational opportunities. The CTE Program, Summer Enrichment Camp, Camp Cougar and Middle School Clubs are described below.

**Career and Technical Education Center (CTE):** Pulaski County High School offers a wide range of career and technical education (CTE) programs. They include horticulture, production agriculture, veterinary sciences, welding, early childhood education, automotive technology, culinary arts, cosmetology and beauty careers, engineering and manufacturing, Health and Medical Sciences, TV & Media, and electricity. In 2018 a few more programs were added including: Cyber Security Fundamentals, Computer Programming, Pharmacy Technician, Sports Entertainment Marketing, and Fisheries/Wildlife Management. CTE programs play a key role in career guidance for students and help them become aware of the broad range of available careers. Students learn skills that becomes a pathway to career employment or postsecondary education.

**Summer Enrichment Camps:** PCPS offers summer enrichment camps for students in grades 3 to 8 who are having academic difficulties in reading or math. The program runs over the course of two consecutive weeks in the summer with one week focusing on reading and the second week focusing on math. Students participate in project-based learning activities where they demonstrate skills learned through the application of critical thinking skills, creation of products, and communicating outcomes. Students engage in a wide range of activities from cooking to woodworking as a means to strengthen their skills in reading and math.

**Camp Cougar:** Camp Cougar is a high adventure program that provides health, physical education and Driver's Education in a non-traditional setting. This program provides ninth and tenth grade students with exciting experiences such as white-water rafting, canoeing, low and high rope participation, hiking, rock climbing as well as a health component that focuses on wellness, nutrition and general well-being. One credit is awarded to Camp Cougar 9th grade students (PE 9) and one credit is awarded to Camp Cougar 10th grade students (PE 10/Drivers Ed). Students are responsible for the program tuition and transportation to and from the High School each day. Camp Cougar is a physical education course designed to meet the Commonwealth of Virginia's requirements for Physical Education and Health Education.

**Elementary & Middle School Clubs:** PCPS offers a variety of clubs in grades K-8 that are designed to improve student skills in the areas of collaboration, creativity, and communication. Club meetings are held each month during the school year and the school division has enjoyed an increasing amount of community support since launching the program in 2017. Some examples of the clubs that are offered include robotics, drama, first responders, military cadets, fashion, law enforcement, dance, environmental improvement, board games, engineering, and a variety of lifetime sports.
Higher Education

New River Community College (NRCC) offers a variety of degree, certificate, and occupational programs for both traditional and non-traditional students. Conveniently located in the center of the County, the college is a vital partner for advanced education and workforce development. Examples of innovative partnership programs between local government and New River Community College include the ACCE Program and the Dual Enrollment Program.

The Access to Community College Education (ACCE) program is a partnership program between New River Community College and participating counties. Pulaski County students who meet entrance requirements have the ability to achieve a two-year education tuition-free. The Dual Enrollment Program gives qualified high school students the opportunity to kick start college careers by offering college credits for course work at the high school.

Virginia Tech and Radford University are located conveniently close to the Fairlawn area and within a thirty-minute drive of any location in the County. The County seeks to pursue future partnerships with these area colleges and universities to advance higher education, workforce development and economic opportunity.
Pulaski County is served by two public libraries whose mission is to educate, inspire and entertain the community. The Pulaski County Library (Est. 1966) is located in the Town of Pulaski and the Charles and Ona B. Free Memorial Library (Est. 1990) is located in the Town of Dublin.

A critical service of the library is free internet access and wireless connectivity. The library system serves residents who are lacking internet services, in particular for uses such as online education and employment needs.

The library serves all age demographics. Programs include everything from monthly outreach efforts to area nursing/retirement homes and youth book programs to organizations such as the YMCA Afterschool Program and the Pulaski Community Youth Center in Fairlawn.

The library system has circulated over 317,616 physical items and 17,276 digital items in the last five (5) years. Use of the library system over time has remained relatively constant in Pulaski County.

A primary need of the library system is the need for more space. Current conditions restrict the expansion of programs, services and offerings. As the library strives to innovate and expand its programs and service, the space constraints are limiting the advancement of library services. A goal of the county is to create a special library task force to better understand the library’s current and future space needs and to recommend options to address the need for more space.
Program Highlights

» Genealogy collection available for research

» Ellison die-cut machine available to the public

» The Southwest Times Database makes the local newspaper available free to anyone with internet access.

» The Yearbook Project, in partnership with the Library of Virginia, makes all the yearbooks from Pulaski and Dublin High Schools available online.

» In order to combat loneliness and encourage interaction among the County’s aging population, the library system provides book clubs, weekly mahjong, as well as periodic craft activities, discussions, and programs.

» Youth Services encourages pre-literacy skills by providing weekly preschool story time programs as well as 1,000 Books Before Kindergarten and outreach story times to all of the preschools, daycare centers, and Head Start facilities in Pulaski County. These programs provide entertainment and education for children as well as modeling good read aloud programs for parents and care givers.

» Weekly activities for Home Schoolers include a directed Lego activity, Time Travelers (a history program), Boardgame & Lego free play, and a STEM Club featuring science, technology, engineering, and math projects.

» Youth Services also plans and presents a very popular Summer Reading Program to alleviate the “summer slide” as well as programs and activities for the entertainment and education of teens and elementary students throughout the year.

» The library partners with Literacy Volunteers of the NRV to provide tutors for adults in English as a Second Language, basic literacy, financial literacy, and computer literacy. The library has recently initiated a weekly drop-in program for those who need help creating a resume, online job applications, or other technology needs.

» Other initiatives include partnering with Pulaski County Reads to promote literacy among children by providing books in waiting rooms; Little Free Library initiative that makes books available throughout the County in give-a-book/take-a-book small, weatherproof kiosks; read-aloud programs in schools and daycare centers; and promoting reading at fairs and community events.

» The Library has a goal of providing books to all of the elementary school children several times a year.
Community Facilities & Public Services

Goals, Objectives, Policies

Emergency Management

Goal 1: Provide emergency services and disaster preparedness to prevent loss of life and loss of property.

Objective 1.1: Achieve lower Insurance Services Office (ISO) ratings in the County.

Policy 1.1.1: The Emergency Management Coordinator shall continue to maintain a complete and current evaluation of fire stations and fire protection services.

Policy 1.1.2: Support and facilitate a comprehensive training program for all fire response teams.

Policy 1.1.3: Evaluate staffing resources and consider employing a full time Fire Marshall.

Policy 1.1.4: Continue to prioritize improvements and development of water supply in accordance with the PSA Capital Improvement Program.

Policy 1.1.5: Ensure availability of alternate water supply sources by developing and maintaining inter-local agreements with other municipalities, particularly for emergency situations.

Policy 1.1.6: Amendments to the Future Land Use Map and Zoning Map shall consider availability of an adequate water supply.

Objective 1.2: Ensure that emergency service agencies and community partners are well prepared, equipped and organized to meet the County’s emergency response needs.

Policy 1.2.1: Evaluate and fund equipment replacement program.

Policy 1.2.2: Support efforts that continue the close collaboration between Emergency Medical Services (EMS) and Fire Departments.

Policy 1.2.3: Implement the recommendations of the adopted Hazard Mitigation Plan. Continue emergency preparedness programs and continue efforts to mitigate common hazards such as flooding, power outage, and wildfire events.

Policy 1.2.4: Encourage businesses, residences and community organizations to coordinate with the Emergency Management Department to prepare for natural disasters and emergencies.

Policy 1.2.5: Explore options to provide more capacity for the Joint 911 Call Center. Ensure that this service continues to meet the community demands.

Policy 1.2.6: Increase the recruitment of volunteer firefighters by marketing and highlighting this need across the County.

Policy 1.2.7: Attract new volunteers by offering training opportunities in entry-level firefighting and EMS. Consider adding Firefighter 1 and/or EMT Training as part of the High School CTE Program and partner with New River Community College to provide this training as a qualified course elective or certificate program.

Policy 1.2.8: Retain skilled volunteers by offering benefits, advanced skills training, leadership, management training and by offering other incentives to volunteer.

Policy 1.2.9: Explore innovative approaches to enhance efficiency in use of EMT resources such as; Community Para-medicine program, Emergency Medical Dispatch program and/or other opportunities to respond to those incidents which are not life threatening. Utilize the advanced life support services for life threatening incidents.

Policy 1.2.10: Enhance integrated emergency response that address improving communication and coordination between agencies (Police, Fire and Emergency Medical Services and Virginia Department of Transportation).
Community Facilities & Public Services

Goals, Objectives, Policies

Library

Goal 2: Strive to be a destination within the community and a resource for education, recreation and information needs.

Objective 2.1: Maintain and improve library services to maintain a strong user base and increase use across the County.

Policy 2.1.1: Partner with the Pulaski County Library to implement the goals and strategies outlined in the Pulaski County Library System Strategic Plan.

Policy 2.1.2: Establish a task force comprised of key stakeholders to examine the space limitations of the current library buildings and evaluate the options to address this need for additional space.

Policy 2.1.3: Encourage Pulaski County residents of all ages to use the library system. Foster a life-long appreciation for reading and achieving personal education goals.

Policy 2.1.4: Support arts and literature by exhibiting local artists, authors, and musicians at the Public libraries.

Law Enforcement

Goal 3: Promote a safe community for all residents and businesses.

Objective 3.1: Maintain and enhance the high-quality services provided by the Pulaski County Sheriff's office.

Policy 3.1.1: Identify and prioritize projects in the Capital Improvement Plan (CIP) to improve and maintain the Sheriff's office facilities and equipment. Address issues that affect safety, efficiency and response times.

Policy 3.1.2: Evaluate and identify the need for additional workspace and equipment storage.

Policy 3.1.3: Continue to build and strengthen relationships with the community through innovative programs and through events that provide informal interactions.

Policy 3.1.4: Allocate adequate funds to increase safety and training programs for law enforcement personnel.

Policy 3.1.5: Hire additional officers to address the increasing demand for public safety service.

Policy 3.1.6: Offer training in advanced technologies, policing techniques and equipment to both new and veteran personnel. Consider incentives to retain veteran officers.

Policy 3.1.7: Continue coordination of public safety services with local, state and federal law enforcement agencies, along with police agencies in other jurisdictions.

Policy 3.1.8: Encourage partnerships with the private sector, community groups, local government and law enforcement agencies to share information and ensure safety.

Policy 3.1.9: Consider innovative programs to reduce crime and address high risk lifestyle. Coordinate with partner organizations to address mental illness, substance abuse and other factors that lead to crime.

Policy 3.1.10: Support the efforts of the Pulaski County Animal Control Division and the Pulaski County Humane Society. Promote pet adoption efforts and public education on animal welfare, while ensuring that the highest level of care is given to the animals at the shelter.
Comprehensive Plan
Community Facilities & Public Services
Goals, Objectives, Policies

Education
Goal 4: Ensure all students receive equal access to high quality educational experiences, resources and opportunities to achieve success.

**Objective 4.1: Provide public education that supports all aspects of student needs and delivers high success rates.**

**Policy 4.1.1:** Identify, create or improve programs and activities that increase achievement test scores.

**Policy 4.1.2:** Encourage students to participate and achieve in academic contests, honors, SAT testing, merit scholar programs, and other academic programs.

**Policy 4.1.3:** Continue to set high academic standards for both college preparatory and vocational programs of study.

**Policy 4.1.4:** Increase graduation rates by continuing intervention programs for at-risk students.

**Policy 4.1.5:** Continue collaboration and support between teachers, administrators and parents for student’s growth in performance.

**Policy 4.1.6:** Recruit and retain highly qualified teachers.

**Policy 4.1.7:** Continue to support educators and staff.

**Policy 4.1.8:** Continue to maintain student/teacher ratios that yield high success rates.

**Policy 4.1.9:** Encourage students to participate in after-school programs to increase personal and educational achievement.

**Policy 4.1.10:** Continue to support Access to Community College Education Program (ACCE) to build a better educated and skilled workforce in Pulaski County.

**Policy 4.1.11:** Encourage participation in the Southwest Virginia Governor’s School Program.

**Policy 4.1.12:** Provide public education that supports all aspects of student needs and delivers high success rates.

**Objective 4.2: Promote education to meet social and economic needs, ensure community competitiveness, and continue lifelong learning.**

**Policy 4.2.1:** Develop relationships with businesses and community organizations to identify part-time and summer jobs, internships and volunteer opportunities for students to help build technical and interpersonal skills.

**Policy 4.2.2:** Support educational programs that prepare the workforce with identified skillsets that match local job opportunities.

**Policy 4.2.3:** Partner with the Pulaski County School Board, New River Community College and area universities to produce graduates in our community that are well educated and highly skilled.

**Policy 4.2.4:** Partner with economic development agencies to identify and develop special re-training and adult education programs to increase job retention or transition into new and lucrative industries.

**Policy 4.2.5:** Provide high quality Career and Technical Education (CTE) programs to prepare students for careers and post-secondary education/training.

**Policy 4.2.6:** Increase the recruitment of volunteer firefighters by marketing and highlighting this need across the county.

**Policy 4.2.7:** Work with the Pulaski County School Board to address capital needs that support the maintenance and upgrade of school infrastructure.

**Policy 4.2.8:** Develop a timeline and funding plan to implement the School Board Capital Improvements Plan.

**Policy 4.2.9:** Enhance security in schools by implementing the security recommendations issued by the Virginia State Police.

**Policy 4.2.10:** Continue the cooperative efforts between the School Board and New River Community College to offer the Dual Enrollment program.
Goal 5: Enhance and maintain a healthy community by providing human services that meet critical needs and by promoting healthy choices and lifestyles.

Objective 5.1: Invest in youth and support those services that promote healthy children.

Policy 5.1.1: Ensure low-income families have access to childcare programs.

Policy 5.1.2: Expand and improve the quantity and quality of early childhood programs.

Policy 5.1.3: Continue efforts around the Foster Care Program and Adoption Program.

Policy 5.1.4: Promote healthy lifestyle & healthy choice initiatives to assist children/help break the cycle of poverty.

Objective 5.2: Maintain and develop new programs for at-risk populations.

Policy 5.2.1: Develop an action plan that addresses current and future human service needs for at-risk populations such as the elderly and those with mental or behavioral challenges.

Policy 5.2.2: Assess potential problems and develop strategies for early intervention to prevent crisis and costly interventions.

Policy 5.2.3: Continue funding programs that provide access to healthcare services.

Policy 5.2.4: Work with partners to expand social support and home care services.

Policy 5.2.5: Coordinate with community groups to develop programs that enhance social interaction and recreation opportunities for elderly and citizens with social needs.

Objective 5.3: Maintain and build the organizational capacity of the Department of Social Services to enable program delivery and to ensure the future success of the department.

Policy 5.3.1: Continue job fairs and recruitment efforts to attract workforce needs of the department.

Policy 5.3.2: Support a fun, innovative and first-class work environment to retain and attract talent.

Policy 5.3.3: Maintain the wise fiscal management of department funds and consider future increase of salaries to retain staff.

Policy 5.3.4: Celebrate the positive impact that the social services has on the community, such as the residual economic impact of fund disbursement, case scenarios that document success stories and examples of personal positive change that resulted from the departments work.
Community Facilities & Public Services
Goals, Objectives, Policies

Social Services

Goal 5: Enhance and maintain a healthy community by providing human services that meet critical needs and by promoting healthy choices and lifestyles.

Objective 5.4: Partner with non-profit and faith-based organizations, government entities, private organizations, and community members to align efforts, improve services and leverage funds.

Policy 5.4.1: Support community-based initiatives that build healthy lifestyles and communities. Examples include the Calfee Training School and other opportunities that foster self-reliance, leadership skills, respect for diversity, integrity and person responsibility.

Policy 5.4.2: Continue close collaboration with mental and behavioral health support service providers.

Policy 5.4.3: Coordinate with the Sheriff’s Office in crime prevention by engaging with at-risk communities through outreach and community programs.

Policy 5.4.4: Partner with workforce development and the economic development office to expand workforce opportunities for those in need.

Policy 5.4.5: Continue strong partnerships with the Agency on Aging and other organizations that support the elderly.

Policy 5.4.6: Partner with the public and private sector to develop safe and stable childcare options.