

GENERAL INFORMATION

Drinking water, including bottled drinking water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: (1) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. (2) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. (3) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses. (4) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems. (5) Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

SOURCE(S) OF YOUR DRINKING WATER

The sources of your drinking water are surface water as described below: The sources of supply for the Pulaski County PSA Water Treatment Plant is Claytor Lake. The raw water intake is located in the Draper section of Pulaski County.

A source water assessment of our system was conducted in 2002 by the Virginia Department of Health. The New River was determined to be of high susceptibility to contamination using the criteria developed by the state in its approved Source Water Assessment Program.

The assessment report consists of maps showing the source water assessment area, an inventory of known land use activities of concern, and documentation of any known contamination within the last 5 years. The report is available by contacting your water system operator at the phone number given elsewhere in this drinking water quality report.

WATER QUALITY RESULTS

Regulated Contaminants

Contaminant (units)	MCLG	MCL	Level Detected	Violation (Y/N)	Range	Date of Sample	Typical Source of Contamination
Nitrate + Nitrite (ppm)	10	10	0.73	N	N/A	01/14/2011	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Barium	2	2	0.0216	N	N/A	01/14/2011	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	4	4	0.95	N	N/A	01/14/2011	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Alpha Emitters (pCi/l)	0	15	2.2	N	N/A	02/11/11	Erosion of Natural Deposits
Chlorine (ppm)	MRDLG = 4	MRDL = 4	1.19	N	0.32-1.90	2011	Water additive used to control microbes
TOC [Total Organic Carbon]	N/A	TT, met when ≥1 or alternate criteria is met*	1.08	N	1.00-2.86	2011	Naturally present in the environment
HAA5s [Haloacetic Acids] (ppb)	N/A	60	68	N	49-102	2011	By-product of drinking water disinfection
TTHMs [Total Trihalomethanes] (ppb)	N/A	80	49	N	27-82	2011	By-product of drinking water disinfection
Turbidity (NTU)	N/A	TT, 1 NTU Max	.07	N	0.03 – 0.07	2011	Soil runoff
		TT, ≤0.3 NTU 95% of the time	100%	N	N/A		

Contaminant (units)	MCLG	Action Level	90 th Percentile Level Detected	Date of Sampling	# of Sampling Sites Exceeding Action Level	Typical Source of Contamination
Lead (ppb)	0	15	ND	2011	0	Corrosion of household plumbing system; Erosion of natural deposits
Copper (ppm)	1.3	1.3	0.140	2011	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives

DEFINITIONS

Contaminants in your drinking water are routinely monitored according to Federal and State regulations. In the table and elsewhere in this report you will find many terms and abbreviations you might not be familiar with. The following definitions are provided to help you better understand these terms:

Maximum Contaminant Level, or MCL - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal, or MCLG - the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Non-detects (ND) - lab analysis indicates that the contaminant is not present

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Parts per trillion (ppt) or Nanograms per liter (nanograms/l) - one part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT) - a required process intended to reduce the level of a contaminant in drinking water.

Nephelometric Turbidity Unit (NTU) - nephelometric turbidity unit is a measure of the clarity, or cloudiness, of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is monitored because it is a good indicator of the effectiveness of our filtration system.

Maximum Residual Disinfectant Level Goal or MRDLG – the level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level or MRDL – the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Pulaski County
Public Service Authority
PWSID # 1155641

2011 Annual Drinking Water Quality Report

INTRODUCTION

This Annual Drinking Water Quality Report for calendar year 2011 is designed to inform you about your drinking water quality. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand the efforts we make to protect your water supply. The quality of your drinking water must meet state and federal requirements administered by the Virginia Department of Health (VDH).

If you have questions about this report or if you want additional information about any aspect of your drinking water or want to know how to participate in decisions that may affect the quality of your drinking water, please contact:

John Goad, Water Plant Chief Operator, at (540) 980-7749

The times and location of regularly scheduled board meetings are as follows:

2nd Tuesday of every month at 9:00 am.
in the Pulaski County Administration Building,
located at 143 Third Street, Pulaski, VA 24301

VIOLATION INFORMATION-

We have been advised by the State Health Officials that the water supplied by the waterworks during the twelve month monitoring period from October 1, 2010 through September 30, 2011, exceeded the four quarter Primary Maximum Contaminant Level running annual average of 0.060 milligrams per liter (mg/l) for Total Haloacetic Acids (HAA5) contained in the Commonwealth/State Board of Health Waterworks Regulations. The four quarter running annual average HAA5 concentration is 0.064 mg/l. The twelve month monitoring period from January 1, 2011 through December 31, 2011, exceeded the four quarter Primary Maximum Contaminant Level running annual average of 0.060 milligrams per liter (mg/l) for Total Haloacetic Acids (HAA5) contained in the Commonwealth/State Board of Health Waterworks Regulations. The four quarter running annual average HAA5 concentration is 0.068 mg/l.

ADDITIONAL HEALTH INFORMATION

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. This waterworks is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 15 to 30 seconds or until it becomes cold or reaches a steady temperature before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.